



2018 FALL ISSUE

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Contact Us:

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A Message from the General Manager

Greetings,

The summer heat is slowly waning, and we can start to feel the cooler fall temperatures in the morning and evenings. We welcomed thousands of guests this summer that enjoyed spending time with their family, reconnecting, and enjoying the great water recreational opportunities that only a Lake Havasu summer can offer. It was a pleasure for our entire team to share in the vacation memories that many of our vacation ownership families created during their summer vacation experiences at London Bridge Resort.

We are excited to usher in the fall and welcome the great fall special event lineup. We start with the 37th annual International Jet Ski Boat Association World Jet Ski Finals September 29th through October 7th, 2018. Every weekend this fall Lake Havasu City is host to an event activity including Monster Bash, 41st annual Relics and Rods Run to the Sun Car Show, 47th London Bridge Days, Festival of Lights, Boat Parade of Lights, and many more. For a listing of upcoming special events please visit www.golakehasvu.com.

I am excited to share with you some of the improvements that have been made to London Bridge Resort this Spring and Summer. We updated all the bedding in our suites. Guests will now enjoy an upgraded bedding experience that features all white linen and a down comforter. All of the suites on 3rd floor have been upgraded with blackout draperies and sheers. These replace the blinds that were previously used for window coverings. Owners that stayed in our suites with blackout drapers have provided very positive feedback on the new sleeping experience. We installed new sofa sleepers in 20 suites that provide a comfortable night sleep. The new sofa sleepers feature a Tempur-Pedic mattress and do not have any bars to interrupt sleep. We will begin to incorporate these sleepers in additional suites going forward. Some additional improvements include upgrades to the fitness center equipment, lobby furnishings, and enhanced landscaping as you enter the Resort grounds.

The English Village has seen a wonderful resurgence in the past year. The owners of the North side of the Village have upgraded their landscaping and installed pavers throughout. They have repaired the fountain and painted many of the buildings. They also built a brand-new hotel on the site that just opened the first week of September. The hotel is a Holiday Inn Express and it runs parallel to highway 95. These improvements, coupled with our property on the South side of the London Bridge have given new life to the area and make it attractive to shop, dine, and stroll through the English Village and Bridgewater channel.

London Bridge Resort was the host Resort for the annual Desert Storm Poker Run and Shootout in April. This was our first year hosting this iconic Lake Havasu City event and London Bridge Resort was highlighted nicely in the power and sports boating community. In addition to Desert Storm we are also home to the Monster Storm this fall. This is a great new event lineup that gets to call London Bridge Resort home during their annual events. We are excited to be able to be a part of these and so many other great events each year.

I invite you to the 28th Resort Association Annual Home-owners Meeting the weekend of November 9th through November 11th, 2018. There is more information regarding the meeting inside this newsletter.

Thank you for the opportunity to serve your Association. I look forward to seeing you at the Resort soon!

Until Next Time,

Cal



Helpful Numbers:

Need Assistance?

Call 800-624-7939 or 928-855-0888 and dial one of the following appropriate extensions.

General Manager, Cal Sheehy..... 4005
csheehy@londonbridgeresort.com
Assistant General Manager, Kristina Gallo..... 4202
kgallo@londonbridgeresort.com

Maintenance Director, Ryan Stroh 4358
Front Desk Manager, 4204
Executive Housekeeper, Myra Czarneski..... 4331
Activities Director, Joelle Dickinson 4654

Helpful Numbers

Martini Bay..... 4400
The Market..... 4300
Owner Services..... 8086
Front Desk..... 4200
Reservations..... 8085
Interval International..... 800-634-3415
Reservations..... 800-624-7939
Home Owners Payments..... 8085
Vacation Ownership Sales..... 4100
Homeowner Directors: 928-855-0880
Adele Shea..... ashea@londonbridgeresort.com
Ronald Thompson.....ront@londonbridgeresort.com

If you are interested in applying for an open position on the board of directors please email Cal Sheehy, Secretary/Treasurer, at csheehy@londonbridgeresort.com

Bonus Time Rates:

Bonus Time Reservations are available to owners 21 days or less prior to the desired arrival date and are subject to availability. Bonus Time is for the exclusive use of the vacation owner.

March 1-October 31
Studio \$50
One Bedroom \$75
Two Bedroom \$110

November 1- February 28
Studio \$50
One Bedroom \$65
Two Bedroom \$90

Published by London Bridge Resort

Maintenance Gets a New Leader



Longtime Maintenance Director, Finn Hauchrog, retired in June of this year. Finn has been with London Bridge Resort for 27 years and has led our maintenance team for nearly 20 years. Finn has been involved in the planning and execution of many of the projects that make London Bridge Resort such a unique and special resort starting with the original transformation of the property from a 200 room hotel to a premier 122 all-suite vacation ownership resort. Finn's dedication, experience, and contribution has been so valuable over the years. You may still see Finn around the property as he has taken on a lighter role in our maintenance department, working part-time, to assist through the leadership transition.



A familiar face to London Bridge Resort has taken over the leadership of our maintenance department. Ryan Stroh started his career in food and beverage at Martini Bay in 2005. He later served as Food and Beverage Director before transferring to maintenance. Ryan has served as the Assistant Maintenance Director for the past year and will easily transition into his new role as Maintenance Director. Ryan has already started working to ensure the property and suites are in the proper order upon our guests' arrival. Ryan is an asset to London Bridge Resort and will bring his extensive experience and knowledge of the property to his new role.

Online Payments

As a reminder, we accept online payments for your annual maintenance fees. You can visit www.LBROwners.com and with a few simple clicks, you can pay your maintenance fees online. You will also find electronic copies of this and archived newsletters and helpful numbers to reach members of our team. If you need any assistance with online payments or any other questions please contact Owner Services.





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Food & Beverage Leadership Changes

Former General Manager of Martini Bay, Aaron Staples, has taken over the leadership of Kokomo. Aaron is now serving as the General Manager of Kokomo reporting to property General Manager Cal Sheehy. Aaron has been a real asset to Martini Bay over the past several years and will bring his extensive food and beverage experience to his new role at Kokomo. This winter will be the first time that Kokomo is open throughout the entire year for the first time in over 20 years. Our winter visitors will get an opportunity to experience a cocktail while overlooking the World Famous London Bridge. Stop by and say hello to Aaron – you will find him at Kokomo.

A new addition to our food and beverage team is Jeff Main. Jeff started at London Bridge Resort on July 3, 2018 and is our Food & Beverage Director, reporting to property General Manager Cal Sheehy. Jeff comes to Lake Havasu City from Southern California and has over 20 years of experience managing country clubs, restaurants, and bars. Jeff has a great resume that includes culinary experience in both front of the house and the kitchen. Jeff can be found at Martini Bay and will ensure your next visit to Martini Bay is memorable.

Notice of Annual Meeting

You are invited to attend the 28th Annual Meeting of Resort Association, Inc. on Saturday, November 10, 2018 at London Bridge Resort. If you are interested in attending the annual meeting we encourage you to make reservations today. Bonus time reservations are available outside the standard 21 day window for the annual meeting.

We have several activities and events planned for the Annual Homeowners Weekend including Karaoke, Mixology, Canvas and Cocktails, boat tours, and more. This is a great opportunity to learn about your ownership and celebrate with other Vacation Ownership families.

If you cannot attend the annual meeting please complete the enclosed proxy card and mail it in by the deadline. This will save the Association additional costs should we not reach a quorum.





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Lake Havasu City, AZ 86403

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