



2019 WINTER ISSUE

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Contact Us:

London Bridge Resort
1477 Queens Bay
Lake Havasu City, AZ 86403
928-855-0888 Phone
928-855-9209 Fax
800-624-7939 Toll Free
www.londonbridgeresort.com

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A Message from the General Manager

Greetings,

Happy Holidays! The Christmas season in Lake Havasu City is always so special. The Resort is decorated with Christmas cheer throughout the common areas. The 24th Annual Festival of Lights is underway and features the English Village adorned with over 500,000 twinkling Christmas lights. Santa's Village and the pathway along the Channel are lit with holiday arches leading to the winter ice skating pavilion. A holiday visit to London Bridge Resort will not disappoint.

The 29th Annual Homeowners weekend and Annual Meeting of Resort Association, Inc., was recently held at London Bridge Resort. We thank the many owners who attended in person or mailed in their proxy cards so we could conduct the annual business of the Association. The weekend is always such a fun event filled with fellowship, fun, laughter, and friendship. The weekend included many activities for owners to participate in and opportunities to connect with fellow owners and resort team members. Next year, we will celebrate our 30th Annual Homeowners Weekend and Annual Meeting. Plans are already underway to make our 30th anniversary a special celebration for our owners.

In 2019 we completed several major maintenance projects including new asphalt in the lower North and upper parking lot areas. We installed blackout drapes in all the suites on the second floor. We now have blackout drapes in all suites, on all floors. The completion of the installation of upgraded sofa sleepers in all third-floor suites, featuring temper-pedic mattresses, has been a welcome addition to our suites.

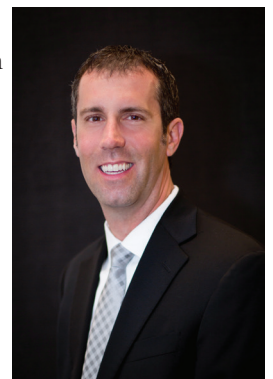
Our team is working on putting the final schedules together for our capital work projects for 2020. Plans include maintenance work on the roof, air conditioning replacement program, suite maintenance, including cabinet refurbishment, and many others. Our team works diligently every day to ensure that the Resort is properly maintained and ready for your arrival for your visit with us. We appreciate your continued patience as we continue to maintain and improve your Resort.

Interval International provided us with our exchange statistics for the 12-month period ending October 31, 2019. The results indicate London Bridge Resort owners are enjoying an 83% instant confirmation rate. This number indicates that owners calling Interval International to place an exchange request are confirmed instantly. Further, over 87% of owners exchanging in the network are confirmed to a resort of their choice within 30 days. These high results showcase the strong demand and value that London Bridge Resort owners enjoy in the exchange system.

It is a pleasure to serve you and the Association. Our team is grateful for your support and thank you for allowing us to be a part of your vacation experiences. On behalf of our entire team we wish you a Happy Holiday Season, a Merry Christmas, and a Happy New Year!

Until Next Time,

Cal



Helpful Numbers:

Need Assistance?

Call 800-624-7939 or 928-855-0888 and dial one of the following appropriate extensions.

General Manager, Cal Sheehy.....	4005
csheehy@londonbridgeresort.com	
Assistant General Manager, Kristina Gallo.....	4202
kgallo@londonbridgeresort.com	
Maintenance Director, Ryan Stroh	4358
Front Desk Manager	4204
Executive Housekeeper, Myra Czarneski.....	4331
Activities Director, Joelle Dickinson	4654

Helpful Numbers

Martini Bay.....	4400
The Market.....	4300
Owner Services.....	8086
Front Desk.....	4200
Reservations.....	8085
Interval International.....	800-634-3415
Reservations.....	800-624-7939
Home Owners Payments.....	8086
Vacation Ownership Sales.....	4100
Homeowner Directors:	928-855-0880
Adele Shea.....	ashea@londonbridgeresort.com
Ronald Thompson.....	ront@londonbridgeresort.com

If you are interested in applying for an open position on the board of directors please email Cal Sheehy, Secretary/Treasurer, at csheehy@londonbridgeresort.com

Bonus Time Rates:

Bonus Time Reservations are available to owners 21 days or less prior to the desired arrival date and are subject to availability. Bonus Time is for the exclusive use of the vacation owner.

March 1-October 31	
Studio	\$50
One Bedroom	\$75
Two Bedroom	\$110

November 1- February 28	
Studio	\$50
One Bedroom	\$65
Two Bedroom	\$90

2020 Operating Budget

Expenses:

Administration and general	496,272
Amenities and activities	215,475
Engineering and mechanical	638,425
Front desk	422,200
Guest services	303,250
Housekeeping expenses	570,700
Laundry	121,725
Insurance	185,400
Janitorial	134,200
Maintenance and repairs	341,400
Management fees	463,399
Miscellaneous	94,000
Real estate taxes	150,450
Security	274,300
Supplies	110,400
Utilities	575,800
Total expenses:	5,097,397
Reserves	825,000
	5,922,397

Annual Assessments per Unit Type:

One Bedroom	\$	890.00
Two Bedroom	\$	1,060.00
Studio	\$	750.00

Don't Be Scammed

This is a friendly reminder that we encourage you to contact the Resort directly if you receive any calls or offers regarding your ownership. Several owners have reported that they have received calls from companies claiming they represent London Bridge Resort and pressure owners into paying several thousand dollars to sell or list their timeshare interval.

These calls are not approved or sanctioned by London Bridge Resort. All London Bridge Resort team members will identify themselves as such and you can always hang up and call us back to verify that you are talking with a member of our team. We stand ready to assist our owners with any question, issue, or inquiry you may have.

Please do not hesitate to call Owners Services at 800-624-7939 or 928-855-0888 extension 8086.



2019 WINTER



Calendar Of Events

November 29, 2019 - January 5, 2020	Annual Festival of Lights
December 6 – 7, 2019	37th Annual Boat Parade of Lights
January 9 – 12, 2020	10th Annual Havasu Balloon Festival & Fair
February 8 – 9, 2020	35th Annual Winterfest Street Festival
February 12 – 16, 2020	31st Annual Western Winterblast Pyrotechnics
February 14 – 16, 2020	12th Annual Lake Havasu City Rockabilly Reunion
February 29, 2020	Lake Havasu Brews & Brats Festival
March 6 – 8, 2020	19th Annual Bluegrass on the Beach Music Festival
April 3 – 4, 2020	Lake Havasu Marine Association 29th Annual Boat Show
April 4, 2020	Havasu Half Marathon 5k
April 22 – 23, 2020	Desert Storm Poker Run & Shootout





1477 Queens Bay
Lake Havasu City, AZ 86403

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